Software Basics

1. What is a platform?

2. How does single-platform software differ from cross-platform software?

3. Identify an issue with cross-platform software.

4. What type of information does service level agreements provide?

5. What are some installation methods and file formats used to install Windows applications?

6. What are some installation methods and file formats used to install Mac applications?

7. What are some ways to uninstall applications on Windows? Mac?